

- In an emergency, call the Police on 999
- If you need to speak with someone urgently, call Samaritans on 116 123 (free from any phone)

Chapter Safeguarding Adviser: Dee Cooley

Ext dir line: 01904 559542; Int extn: 5420

Mobile: 07843339980

Email: deec@yorkminster.org

Available to listen and assist with finding the right ongoing support for you. This is not counselling, and there are limits to confidentiality.

Canon Pastor: Michael Smith

Ext dir line: 01904 557211; Int extn: 2110

Mobile: 07551 153 464

Email: michaels@yorkminster.org

Available to provide pastoral support, and to listen. This is not counselling, and there are limits to confidentiality.

Duty Chaplain (daily, 10-4pm)

Contact via:

Vergers

Ext dir line: 01904 557221

Email: vergers@yorkminster.org

Or

Minster Police

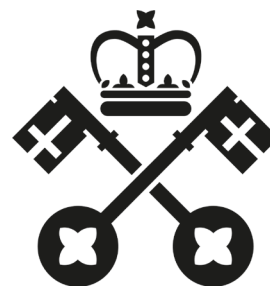
Ext dir line: 01904 557222

Int extn: 2220

Email: police@yorkminster.org

You can come in person to Church House, 10-14 Ogleforth, YORK, YO1 7JN, Mon-Fri, 9-4.30; OR, York Minster Police cabin, Minster Yard, 24 hours, every day. Use the intercom outside the car park gate.

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**YORK
MINSTER**

Listening and Support Services

for victims and survivors of abuse, including
within Church contexts

*Compliant with: House of Bishops (2017) Practice Guidance:
Responding to, assessing and managing safeguarding concerns or
allegations against church officers*

**Church based and wider community services
for those who are in need of support or
counselling**

Church of England Support Persons

House of Bishops (2017) Practice Guidance: Responding to, assessing and managing safeguarding concerns or allegations against church officers, states: *“A support person will be offered to all victims/survivors (of abuse). This could be an Authorised Listeners (primarily sexual abuse) or a Bishop’s Visitor (domestic abuse)”*

The Church of England is aware that those who have suffered abuse may value and be strengthened by the opportunity to speak in depth and in confidence*(within limits) to a sensitive listener.

The support person, in consultation with the victim/survivor, could be responsible for the following matters:

- Liaising with agencies to provide support to the victim/survivor;
- Listening to and representing the victim/survivor’s pastoral needs;
- Identifying any needs the victim/survivor may have, and offering choices as how these may be best met;
- Listening to and representing the victim/survivor’s views during the management of the safeguarding concern or allegation;
- Recording meetings or contact with the victim/survivor **and passing on relevant information** to the safeguarding adviser as appropriate.

***The support person cannot promise complete confidentiality.**

They must disclose to the appropriate agencies (e.g. Police etc.) where:

- Others are at risk of harm;
- The victim/survivor makes disclosures of intentions to hurt themselves;
- Safeguarding information is shared to assist in the prevention, detection or prosecution of a crime.

For details of local support persons, or any questions about the role, contact Dee Cooley or Canon Michael Smith (see back page).

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Other local sources of support

Local private Counselling

There are a number of private counsellors who can provide services to victims and survivors of abuse, including sexual abuse and domestic abuse.

Contact Dee Cooley (see back page) for further details

Local counselling organisations

1-2-1 COUNSELLING YORK – independent, voluntary counselling service
Tel: 07587 155678

Website: www.121counsellingyork.org

THE TUKE CENTRE 28 Green Dykes Lane, **York**, YO10 3HH 01904 430370 www.thetukecentre.org.uk - a wide range of counselling and therapy services for couples, groups and individuals.

SPURRIERGATE CENTRE, **York**- free listening and counselling (donation toward running costs) for those with any faith or none

Tel: 01904 629393

Website: www.thespurriergatecentre.com –

HOLY ROOD HOUSE, **Thirsk** -- low cost counselling and therapy

Tel: 01845 522580

Website: www.holyroodhouse.org.uk

Local specialist services

SURVIVE – counselling for adult survivors of child sexual abuse

Tel: 01904 638813

Website: www.survive-northyorks.org.uk

INDEPENDENT DOMESTIC ABUSE SERVICES (IDAS) – support for victims and survivors of domestic abuse

Tel: 03000 110 110

Website: www.idas.org.uk